

## PRIVACY POLICY

GOSUPPLY ADVANCED APPLICATIONS, S.L. (hereinafter, GoSupply) aims to respect the privacy of its users and protect personal data they may be provided to GoSupply.

In compliance with Organic Law 3/2018, of December 5, Protection of Personal Data and digital rights guarantee (hereinafter, LOPDGDD) and the General Data Protection Regulation of the European Union (hereinafter, RGPD), data collection made by GoSupply will be governed by the terms described below:

### **Data controller, collection, purpose, legitimacy and data retention period**

In this privacy policy you will find all the information regarding the processing of personal data carried out by GoSupply on data subjects. As a sign of commitment to data protection regulations, GoSupply makes permanently available to the data subject the information regarding our privacy policy in this website.

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| GOSUPPLY ADVANCED APPLICATIONS, S.L. (hereinafter, GoSupply)<br>NIF: B-87.844.411<br>Calle Príncipe de Vergara, 109, Piso 7º, Puerta Izquierda<br>Madrid (28002 - Madrid)<br>www.mygosupply.com<br>arco@mygosupply.com |
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Depending on the use that the user makes of this website, GoSupply will need to process personal data, which, in general, will be the listed below:

- Identifying data (for instance, name, surname, language, contact information, etc.).
- Connection data, location and navigation (in case of interacting with us through a mobile phone, for instance).
- Commercial information (for instance, if the user subscribes to our newsletter).

GoSupply recalls that some personal data requested in order to give access to any of the functionalities or services of this website will be mandatory, given that they are essential to provide the service, give access to the functionality in question, or manage related administrative procedures.

Depending on how the user interacts with this website, personal data will be processed for the following **purposes**:

| <b>PURPOSE</b>          | <b>INFORMATION</b>  |
|-------------------------|---|
| <b>CUSTOMER SUPPORT</b> | Process those personal data which are strictly necessary to manage or resolve the user's request petition or query.                       |
| <b>MARKETING</b>        | Personal data will be processed to send commercial communications, promotions or Newsletter to all those users who have subscribed to it. |
| <b>QUALITY SURVEYS</b>  | To send quality surveys on the products or services provided.   |
| <b>CANDIDATES</b>       | Process the personal data strictly necessary to manage the presentation of applications for "EMPRESA" jobs through the authorized means.  |

The user shall respond, in any case, for the authenticity of the data provided. Otherwise, GoSupply may prevent the user from using the services in which he has provided inaccurate information, without prejudice to further actions that legally proceed.

The lawful ground legitimating the processing of personal data provided by the user will be established by the provisions of the following table:

| <b>PURPOSE</b>          | <b>LAWFUL GROUND</b>   |
|-------------------------|--|
| <b>CUSTOMER SUPPORT</b> | <p>When the user contacts us by any form enabled through this web page or any other means available in the website, the lawful ground for processing is the user's consent.</p> <p>In turn, GoSupply has a legitimate interest to respond to requests, petitions, queries or doubts raised by the user, either through this website or through any other means of contact with the company, including those social networks in which GoSupply is present.</p> <p>If the user establishes contact with GoSupply under the exercise of rights protected by any legal provision, including claims or queries related to the services or products of</p> |

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|                               | <p>GoSupply, the legal basis that governs such processing is the compliance with legal obligations.</p> <p>When the data provided by the user are contact details of individual entrepreneurs or liberal professionals, the lawful ground for the processing is the legitimate interest, as stipulated in article 19 of Organic Law 3/2018, of December 5<sup>th</sup>, <a href="#">2018</a>, Protection of Personal Data and guarantee of digital rights, in relation to article 6.1.f) of Regulation (EU) 2016/679 of the European Parliament and of the Council, of April 27<sup>th</sup>, 2016.</p>   |
| <p><b>MARKETING</b></p>       | <p>The lawful ground for the processing of personal data for the purpose of marketing is the user's consent.</p> <p>If there is a prior contractual relation with the user, as long as GoSupply has obtained the data of contact of the recipient in a lawful manner, and uses them to send commercial communications regarding his own services or similar communications to those who were initially contracted with the client, the lawful ground for the processing will be the <b>legitimate interest</b>, with special reference to what is stated in the second section of article 21 of Law 34/2002, of July 11<sup>th</sup>, <a href="#">2002</a>, services of the information society and electronic commerce.</p> <p>When data collected from the user are contact details of individual entrepreneurs or liberal professionals, the lawful ground for the processing is the legitimate interest, as stipulated in article 19 of Organic Law 3/2018, of December 5<sup>th</sup>, <a href="#">2018</a>, Protection of Personal Data and guarantee of digital rights, in relation to article 6.1.f) of Regulation (EU) 2016/679 of the European Parliament and of the Council, of April 27<sup>th</sup>, 2016.</p> |
| <p><b>QUALITY SURVEYS</b></p> | <p>GoSupply has a legitimate interest in conduct quality surveys addressed to users in order to assess the user's satisfaction with this</p>  |

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|                   | website, the quality of our customer service and the satisfaction with the contracted services. |
| <b>CANDIDATES</b> | Consent is the legal basis for the personal data processing for the purpose of applications.    |

The data retention period will depend on the purposes for which they were collected:

| <b>PURPOSE</b>          | <b>DEADLINE FOR DATA RETENTION</b>   |
|-------------------------|--|
| <b>CUSTOMER SUPPORT</b> | Personal data processed for this purpose will be kept as long as it is necessary to attend the query, petition or request made by the user.  |
| <b>MARKETING</b>        | Personal data processed for this purpose will be retained until the user decides to withdraw his consent.<br><br>Regarding the Newsletter, the user can unsubscribe from the service at any time by clicking on the link that appears at the end of the emails sent.   |
| <b>QUALITY SURVEYS</b>  | Personal data processed for this purpose will be retained the necessary time to carry out the appropriate actions to improve our service, our products or the usability of this website, depending on the reason for the survey, or until GoSupply anonymize the collected data.   |
| <b>CANDIDATES</b>       | Personal data processed for this purpose will be kept until the user decides to withdraw consent or until they are no longer necessary or relevant for the purpose for which they were collected or recorded in our files. However, "EMPRESA" reserves the right to remove or destroy the information provided without prior notice. |

The user is informed that GoSupply will process personal data when civil, mercantile, administrative, criminal or fiscal liabilities could arise, in compliance with current regulations at any time. Once these deadlines have passed, personal data will be deleted.

GoSupply recalls that in order to comply with the purposes described above, it may be necessary to transfer or communicate personal data provided by the user to other companies linked to GoSupply, as well as to third companies that provide us with support in the services we offer, such as:

- Technology service providers
- Service providers related to customer service
- Service providers related to the administration of GoSupply
- Suppliers and collaborators of services related to marketing and advertising
- Public Administrations when required by current regulations.

Note that GoSupply contracts with processors located outside the EU for the management of some of the functions necessary for the provision of the service and that, in any case, they guarantee an adequate level of protection of personal data. For further information, you can send a written communication to the email address "EMAIL".

### **Calls recording**

Calls made by "COMPANY" may be recorded for training and quality purposes. You are informed that the legal basis for the processing of your personal data is legitimate interest.

Personal data will be kept until they are no longer necessary or relevant for the purpose for which they were collected. Subsequently, the personal data that meets this condition will be deleted, unless there is a legal standard that enables its conservation. Note that personal data will be deleted when the right to delete them is exercised, unless there is a legal standard that enables their conservation.

To exercise your data protection rights, please go to the "User rights" section.

### **Data subject's Rights**

Users who have provided personal data to GoSupply for its processing have the following rights:

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| <b>RIGHT TO ACCESS</b>        | Data subjects have the right to obtain confirmation from GoSupply on whether or not they are processing personal data concerning him, as well as to access such personal data.  |
| <b>RIGHT TO RECTIFICATION</b> | Data subjects have the right to request GoSupply to rectify inaccurate information that concerns them. They also have the right to complete incomplete personal information, which can be made through an additional declaration. |

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| <p align="center"><b>RIGHT TO ERASURE / RIGHT TO BE FORGOTTEN</b></p> | <p>Data subjects have the right to erasure, once exercised, GoSupply have to delete personal data that concern them, always taking into account the requirements established in the current legislation.</p>  |
| <p align="center"><b>RIGHT TO RESTRICTION OF PROCESSING</b></p>       | <p>Data subjects have the right to request GoSupply the limitation of the processing of personal data, always taking into account the requirements established in the current legislation. So, this right entitles data subjects to restrict GoSupply from processing their personal data.</p>  |
| <p align="center"><b>RIGHT TO OBJECT</b></p>                          | <p>Data subjects have the right to object to having his personal data processed by GoSupply when they are subject to a processing based on public or legitimate interest. In such case, GoSupply will stop processing the data, except for compelling legitimate reasons or the exercise or defence of possible claims.</p>   |
| <p align="center"><b>RIGHT TO SUBMIT A CLAIM</b></p>                  | <p>Data subjects have the right to file a claim before the Spanish Data Protection Agency if he considers that the rights contained in this privacy policy are violated or if he considers that the processing of personal data concerning him violates the Regulation (EU) 2016 / 679 of the European Parliament and of the Council, of April 27<sup>th</sup>, 2016 and Organic Law 3/2018, of December 5<sup>th</sup>, <u>2018</u>, of Protection of Personal Data and guarantee of digital rights.</p> |

Data subjects may exercise the rights described above by sending a written communication via email to arco@mygosupply.com, including a photocopy of your ID or other similar identification document and subject "DATA PROTECTION - GoSupply".

### **Social networks**

“EMPRESA” is present on the main social networks: LinkedIn and Twitter. For this reason, it assumes the role of the Data Controller of the data poured into its profiles derived from friends, likes, followers or followers, comments, pins, etc.

The user expressly agrees to be subject to the conditions and terms that, in terms of privacy, are provided by the different social networks or platforms where "COMPANY" is present,

empowering it to use the means that the same networks allow to inform users about the different activities and services it performs.

### **Minors**

Children under 14 may not use the services available on this website without the prior authorization of their parents, guardians or legal representatives, who will be solely responsible for all acts carried out through this website by minors in their care, including the completion of the forms with the personal data of the minors and marking, where appropriate, the suitable boxes.

In this sense, and to the extent that "EMPRESA" does not have the capacity to control whether or not users are minors, it must be the parents, guardians or legal representatives who enable the necessary mechanisms to prevent minors from accessing this website and/or provide personal data without their supervision, "EMPRESA" not admitting any responsibility in this regard.

### **Security applied to personal data**

In order to ensure the security and integrity of the data provided that are personal, GoSupply has adopted the necessary technical and organizational measures in order to avoid data losses, as well as the processing or unauthorized access of third parties as stipulated by the current legislation and taking into account the state of the technology and the nature of the data stored.

### **Changes in the Privacy Policy**

This Privacy Policy may be updated at any time on the basis of 's website needs or on the basis of eventual legislative changes in privacy, reserving GoSupply this right exclusively.

If any modification in the Privacy Policy is made, GoSupply will inform the user about such changes as long as they are significant for users' privacy. In this way, those changes can be reviewed by the user, so that he can reappraise whether he opts for the opposition to the processing of personal data or he opts to unsubscribe from any service or functionality or not. In any case, if consent is required for the processing of personal data for a purpose other than the purposes provided in this privacy policy, the user's consent will be requested according to the provisions of the regulations on data protection in force at any time.

### **Contact GoSupply**

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